



Shrewsbury Computer Repair Reviews

Hello Kevin

As promised feel free to use on any websites

After looking round lots of different websites, I plumped for this company as the majority of the reviews were positive.

Whilst I enjoy my computing I don't know an awful lot about the technical side of things.

Firstly Kevin advised me not to upgrade my machine as said I had a good enough system, whereas someone less scrupulous could have ripped me off. I explained my problem to him and as I live in the area dropped my computer off to him, he explained what he was going to do in plain English with no technical terms.

I was able to pick the machine up the next day, I did observe from my history settings that he had been working on it till 1 in the morning (sorry about the early morning call)

The lap top is a lot faster and quieter now although the fan is still a bit noisy but does not seem to stay on for as long.

He also got rid of the need to input a password everytime I log on.

In short I wont have any problems taking my computer problems to Kevin again as feel I can trust him which is important when you consider how much of your life is on these computers.

Cheers Kev

Regards Mark

YELL Reviews – Shrewsbury Computer Repair

[GeorgeW-70](#) 13 Jan 2017

I have used this company three times and each time have had my problem solved quickly and was charged a sensible price. Twice was with different desktop computers and once with a laptop that needed upgrades which I found complicated. I dropped the laptop off around lunchtime and collected it that evening. I found the engineer friendly and knowledgeable.

Google Reviews – Shrewsbury Computer Repair

Andrew Chetwood

Excellent service and advice from Kev at A&A. Hard drive on laptop replaced and computer up and running again within 24 hours. Very fair charges. Would not hesitate to use again.

telford music

Got my laptop back from this person and got say he did a good job and would point u to him he not one this scammers u can trust him and will be go back if I need anything

Phil Nock

Same day service and no hidden charges. Great service.

kally dhillon

An absolute gent. Great service, cost effective, sympathetic to time constraints but above all..... gets the job done. A sincere thank you!

A Google User

I have used this company on two occasions and found them to be first class , Service was personal and very efficient, speedy, and a pleasure to do buisness with. Highly recommended.

A Google User

Genner Communications are an exceptionally good company to do business with. We have used them several times to sort out our company's computer problems and wouldn't ever use anyone else. They are professional, efficient, reliable and good value

A Google User

my laptop was fixed quickly, antivirus put on it and all my pictures from sons birth recovered, can't praise Genner Communications enough

Please Note

[A&A Computers Shropshire \(Shrewsbury Computer Repair\)](#) is owned by Kevin Genner of [Genner Communications](#). Also, the vast majority of repairs and upgrades are performed by Kevin. The following certificates and letters therefore relate directly to Kevin.

About Kevin; [Qualified Shropshire Computer Engineer](#)



Sample letters regarding Kevin

Kevin,

Just a quick note to say a huge thanks for your help on the disk drive. Above and beyond the normal confines of your job I might add.

Great service once again from Dataworld and a deserving drink coming your way courtesy of myself when I am down next or if I see Emlyn first and get him to do it.

I particularly like the outside of office hours technical helpline I had.

All joking aside Thanks again Kev.

Regards,

Euan Kerr
Corporate Account Manager
SCC



Dear Mr. Ewan,

I would like to express my appreciation for the way in which you've handled customer enquiries, and the results have been fantastic. Your skill, and expertise, Kevin.

When I had a problem with a small hard disk upgrade to a format C:HD format I was told, was done "that's not in my hands", but I was told to contact you. You were able to advise me on the "that's not in my hands" and the "that's not in my hands" and I was told to contact you. You were able to advise me on the "that's not in my hands" and the "that's not in my hands" and I was told to contact you.

I appreciate all the time you've spent helping me with all the details of these projects, and I would like to say a thank you for your help and expertise.

In all, when I had a problem with a small hard disk upgrade to a format C:HD format I was told, was done "that's not in my hands", but I was told to contact you. You were able to advise me on the "that's not in my hands" and the "that's not in my hands" and I was told to contact you.

As I have a problem with a small hard disk upgrade to a format C:HD format I was told, was done "that's not in my hands", but I was told to contact you. You were able to advise me on the "that's not in my hands" and the "that's not in my hands" and I was told to contact you.

Yours sincerely,
A. Kerr
Euan Kerr



Dear Euan,

This has been a great experience and I'm sure you'll be happy to hear that your colleague Kevin was able to help you with your problem. I'm sure you'll be happy to hear that your colleague Kevin was able to help you with your problem.

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Yours sincerely,
Greg Miller
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Yours sincerely,
David
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Please note

As can be seen from the above, we are highly regarded and have considerable expertise in the fields of computer repair, data retrieval, data transfer, computer protection and security and support.

We are also specialists in finding – removing malware and upgrading from Hard Disk Drive to SSD with data transfer (including upgrading to a smaller capacity SSD).



[Acer Computer Repair in Shrewsbury](#)



[Advent Computer Repair in Shrewsbury](#)



[Asus Computer Repair in Shrewsbury](#)



[Compaq Computer Repair in Shrewsbury](#)



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SONY.

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