

# A&A Computers

## Telford (01952) 793050

**Microsoft** Partner



### Broseley Computer Repair Reviews

#### YELL Reviews - Broseley Computer Repair

GeorgeW-70 13 Jan 2017

I have used this company three times and each time have had my problem solved quickly and was charged a sensible price. Twice was with different desktop computers and once with a laptop that needed upgrades which I found complicated. I dropped the laptop off around lunchtime and collected it that evening. I found the engineer friendly and knowledgeable.

#### Google Reviews – Broseley Computer Repair

##### **Andrew Chetwood**

Excellent service and advice from Kev at A&A. Hard drive on laptop replaced and computer up and running again within 24 hours. Very fair charges. Would not hesitate to use again.

##### **telford music**

Got my laptop back from this person and got say he did a good job and would point u to him he not one this scammers u can trust him and will be go back if I need anything

##### **Phil Nock**

Same day service and no hidden charges. Great service.

##### **kally dhillon**

An absolute gent. Great service, cost effective, sympathetic to time constraints but above all..... gets the job done. A sincere thank you!

##### **A Google User**

I have used this company on two occasions and found them to be first class , Service was personal and very efficient, speedy, and a pleasure to do business with. Highly recommended.

##### **A Google User**

Genner Communications are an exceptionally good company to do business with. We have used them several times to sort out our company's computer problems and wouldn't ever use anyone else. They are professional, efficient, reliable and good value

##### **A Google User**

my laptop was fixed quickly, antivirus put on it and all my pictures from sons birth recovered, can't praise Genner Communications enough

Please Note

[A&A Computer Repair Shropshire \(Broseley Computer Repair\)](#) is owned by Kevin Genner of [Genner Communications](#). Also, the vast majority of repairs and upgrades are performed by Kevin. The following certificates and letters therefore relate directly to Kevin.

About Kevin; [Computer Engineer - Telford](#)



### Sample letters regarding Kevin

Kevin,

Just a quick note to say a huge thanks for your help on the disk drive. Above and beyond the normal confines of your job I might add.

Great service once again from Dataworld and a deserving drink coming your way courtesy of myself when I am down next or if I see Emlyn first and get him to do it.

I particularly like the outside of office hours technical helpline I had.

All joking aside Thanks again Kev.

Regards,

Euan Kerr  
Corporate Account Manager  
SCC



Dear Mr. Brown,

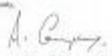
I would like to express my appreciation for the way in which you have handled our enquiries, and for the results you have achieved for me, and for your **Work Ethics**.

When I had been given a rough idea of what you do, I contacted "The Computer Doctor" and was advised "What he does" is to provide, when requested, for maximum possible upgrade and use, and the "Doctor" was very professional. Additionally, they checked my PC against the latest updates for the original 1.5M disk, using "Windows 95" brought the system to a total disaster.

Immediately after this, you had support with all software at that point, and quickly provided me with a clean restore capability via a disk, and under "Windows 95" for your best use, (Please see?)

It was, when asked, not from their own company, but from the original, legitimate and complete or the best of available, (I think by all companies) a valid hard restore, against "any" or "non-compatible" (as the disk data contained applications logs that might be available, for that I would have to be concerned to use any of those applications, instead of the restore that you have provided).

As I cannot "find" the files that I need for my system, I was getting the best of your technique for that with a professional problem, rather than getting someone to provide a disk, I had learned to deal with your company, and was very satisfied in addition to recommending you to others.

Sincerely,  
  
 John Carling, Manager/Owner



Dear Dan,

This is a big "Thank you" and to particular, yourself and your colleagues from Home.

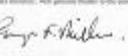
I presented you with a disk to change from "The 1" or "The 10" as my newly bought and downloaded CD-ROM (CD-ROM) and CD-ROM, I think it is possible "download" and CD-ROM to my format the file of the first existing software on the disk, as a result, it managed to be able to do that. Part of the "1" to "10" was also done, but it would be nice to see the disk as well.

People difficulties in getting the "download" to the disk, you took the disk to my office to get it, I don't imagine the trouble that it would have had and the time that I would have had to spend, and you always to have me very nice to see.

You kindly did not see the trouble that I had to do and in your absence, you colleagues in your office had to do it, I think that is a very good thing to see.

The problem on the disk that I have bought from "The 1" or "The 10" and you're interested in, I think that I could have been to help you to get it, I think it is now working as I want it to be and in performing very well. I have had a lot of fun in recommending your product and customer service to other people, especially "The 10".

Yours sincerely, with greatest thanks to the company and to my old friend in particular.

Sincerely,  
  
 Greg Miller



Dear Dan,

I am writing to thank you for the prompt and quality of the technical support provided by Jugglers in response to our request for help.

When I called at 10:30am on Monday, and by 11:30 I had identified the cause of my problem and had a solution for my problem with the CD-ROM. I was very satisfied with the service and the results of your support.

Please convey my thanks once again to Jugglers.

Yours sincerely,  
  
 John Carling  
 JAV Carling  
 PMO IT Procurement Manager



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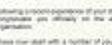


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Please note

As can be seen from the above, we are highly regarded and have considerable expertise in the fields of computer repair, data retrieval, data transfer, computer protection and security and support.

We are also specialists in finding – removing malware and upgrading from Hard Disk Drive to SSD with data transfer (including upgrading to a smaller capacity SSD).

Coming Soon - Broseley Computer Repairs by Brand; Acer Computer Repair in Broseley, Advent Computer Repair in Broseley, Asus Computer Repair in Broseley, Compaq Computer Repair in Broseley, Dell Computer Repair in Broseley, HP Computer Repair in Broseley, Lenovo Computer Repair in Broseley, Samsung Laptop Computer Repair in Broseley, Sony Computer Repair in Broseley, Toshiba Laptop Computer Repair in Broseley.